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Declaration and Signature

By completing and signing this form, I confirm that I am a Personal Investing customer and I understand and agree to the terms and conditions set out below:

- Fidelity will reimburse the exit/redemption fees charged to a customer by their former provider/s when they move their investments (minimum of £100) to Fidelity, up to a maximum amount of £500 per customer.
- An exit fee is an administration charge which is imposed by the former provider and arises directly as a result of processing the transfer or re-registration of the customer's investments to Fidelity. Fidelity will not reimburse the customer for any loss of investment returns, loss of interest, dealing charges, penalties for transferring investments before their maturity dates or any other charges associated with your transfer or re-registration.
- Where a re-registration or transfer is not possible and the customer chooses to sell their investments held through another provider and subsequently make new investment/s (minimum £10,000) through Fidelity, Fidelity will cover any account closure fees charged by the customer's former provider/s (excluding any dealing charges) of up to £500 per customer. Fidelity will not cover any bid-offer spreads or any capital gains tax liability arising as a result of these transactions.
- Exit and account closure fees reimbursement must be claimed within a 6 month period from the date the transfer of the customer's investments to Fidelity is effective.
- Exit fees will be reimbursed for transfers and re-registrations and account closure fees will be reimbursed provided the conditions above are met.
- Products included: ISAs, PEPs, Unit Trusts, OEICs, SICAVs, Fidelity Personal Pension, EBS SIPP and the Fidelity SIPP.
- Products excluded: ShareNetwork.
- To qualify for the reimbursement, the fees from the customer's former provider must have been triggered as a direct result of the transfer or re-registration to Fidelity, or the closure of an account where the customer has subsequently (within 6 months) invested at least £10,000 through Fidelity Personal Investing.
- If the customer is transferring investments to more than one provider from their former provider at the same time, Fidelity will only reimburse the fees which are incurred as a result of direct transfer or re-registration to Fidelity. Other fees or charges not connected with the transfer will not be reimbursed.
- The completed Exit Fee Reimbursement Form and documentary evidence of the charge will need to be provided in order for the exit fees to be reimbursed to the customer. To claim the reimbursement of any account closure fees, documentary evidence of the closure fee levied will need to be provided to Fidelity, along with confirmation that a minimum of £10,000 has been invested with Fidelity within 6 months of incurring such closure fee.
- The documentary evidence referred to above, must be either a copy of the charge confirmation letter from the former provider or a statement showing the charge being deducted.
- Payment will be made to the customer by BACS when a bank mandate is held on the account or completed on this form. Alternatively, payment will be made by cheque, including if, for any reason, we are unable to use the mandate details you have supplied.

SIGNATURE AND DATE (YOU MUST SIGN HERE - Please ensure all relevant sections are completed as per the instruction on this form)

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If you have any queries about this form please visit fidelity.co.uk or telephone **0800 41 41 61**.
 Please send your completed Exit Fees Reimbursement Form together with a statement or letter from your previous plan manager confirming the exit fees charged to Fidelity, PO Box 391, Tadworth, KT20 9FU.
 Issued by Financial Administration Services Limited which is authorised and regulated by the Financial Conduct Authority.

